



February 3, 2014

REQUEST FOR INFORMATION (“RFI”) PROCESS SUMMARY

On December 6, 2013, ASES issued a Request for Information (“RFI”) in order to solicit the interest of potential managed care organizations (“MCOs”) in a Request for Proposal (“RFP”) to provide quality health care services under the Puerto Rico Health Insurance Program. ASES anticipates releasing the RFP shortly. Responding to the RFI was voluntary and will not preclude an MCO from submitting a proposal in response to the RFP.

The RFI included six (6) questions requesting information about many facets of the MCOs’ operations. In addition to asking for the organization’s background, the RFI inquired as to the organization’s plans to maintain a program that would uphold the key components of the Puerto Rico Health Insurance Program: integrated physical and behavioral health services provision; enhanced wellness and disease management; general health promotion and education; enhanced fraud, waste and abuse prevention and detection; and measurable quality of care.

ASES recognized that every question will not be applicable to each respondent. For this reason, ASES accepted only five (5) responses from each responding MCO. Submissions were required to fall within the limit of five (5) pages. In addition to the responses, ASES also accepted any questions from the MCOs related the current MI Salud program. ASES received 14 responses to the RFI and the following two questions:

- 1) **Question:** Can the MCO provide services to ASES as an Independent Peer Review Organization (Utilization Management, Quality, Case Management, Report and/or exchange of information)?

Response: Through the RFP, ASES is seeking a licensed MCO to provide physical and behavioral health services to Puerto Rico Health Insurance Program Enrollees.

- 2) **Question:** Can the MCO utilize proprietary software for monitoring and audit?

Response: The MCO will be allowed to utilize software for its internal utilization monitoring and auditing as long as it is compliant with the requirements in the Puerto Rico Health Insurance Program Contract.

Once released, the RFP will be available through the ASES website www.ases.pr.gov.