PUBLIC HEARING ON THE AGENCY PLAN 2012-2013
COMMENTS OF THE RESIDENTS OF PUBLIC HOUSING
MUNICIPALITY: SAN SEBASTIAN, MARCH 21, 2012

Project Name :	Municipality:	Resident Name:	Address and Phone:	Comments:
Santa Rita de Casía	Cabo Rojo	María A. Montalvo Abrahante	Res. Santa Rita de Casía Cabo Rojo P.R. 00623 -Phone No. (787) 851-1065	The basketball court has no source water and restrooms. The recreational facilities do not have a storage place. When it rains, flooded the recreational facilities areas. Contruction request for retainig wall and /or mid-cut stream channel.
Las Américas	Lajas	Junta de Residente		Roof buildings filtration in buildings 7,8,9 (Community Center) 12 and Administrative Office. The Community Center does not have a handicapped ramp. Building #6 has not provided housing for disabled for four bedroom unit. Building #1 has not provided housing for disabled for one bedroom unit. We haven't parking for residents. Request for ornamental fence around the project. The building #7 has construction problems and don't have facilities for telephone line. Learning Center and Paint building.

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Agustin Stall	Aguadilla	María Roldán	Res. Agustín Stall Bldg. 49 Apt. 205 Aguadilla, PR 00603 -Phone No. (787) 546-1911	The modernized apartment don't have good lock on the gates. In all apartment install tiles and kitchen cabinets. Install grid at the entrance of buildings. Modernization of the other units. Additional parking. Construction of play ground. Install fence, lighting and bleachers in the park. Remodel kitchen and restroom in the Community Center. Community Center need more chairs and air conditioner. A care center for children and seniors. Lighting in some residential areas.
Jardines de Noroeste	Isabela	Victor Vega		Request to puchase the units. The basketball court doesn't have the measurements. Community Center. Modernization.
Andrés M. Liciaga San Sebastián Court	San Sebastián	Alexis Ramos	San Sebastián, PR 00685	Establish preventive patrols. Install secutiry camaras. Air Aconditioner and Screens in a Community Center.
Antonio Marques Arbona	Arecibo	Blanca R. Sotomayor	Res. Antonio Marques Arbona Fraternidad St. Pedro Mora Corner, Arecibo, PR 00612 - Phone No. (787) 815-2286	Filtration problems in modernized buildings. Paint all buildings. The Electronic library hours be changed from 1:00pm to 7:00pm also need a photocopier. The Administration Office needs a Computer, printer and an air conditioning.
Oscar Colón Delgado	Hatillo	Carmen M. Hernández	Res. Oscar Colón Hernández Hatillo, PR - Phone No. (787) 627-5713/ 898-4460	Install bath tiles and closet door.

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Agustín Ruiz Miranda	Hatillo	Aída Curbelo Medina	(787) 531-3168/898-4460	Modernization. The floors, closet doors and kitchen cabinets are damaged. Problem with the storm pipe and pump suction. The fence of the boundary is impaired.
Manuel Egipciaco	Aguada	Wanda Martinez	Res. Manuel Egipciaco, Bldg. 6 Apt. 35 Aguada PR 00602 - Phone No. (787) 378-6615	Poles of garbage. Security Camara. The Community Center needs Air Conditioning, TV, DVD. The Community Advisory Board need an office with computer, printer and air conditioning.

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PUBLIC HEARING ON THE AGENCY PLAN 2012-2013
COMMENTS OF THE RESIDENTS OF PUBLIC HOUSING
MUNICIPALITY: TOA ALTA, MARCH 23, 2012

Project Name:	Municipality:	Resident Name:	Address and Phone:	Comments:
Hayuya II	Jayuya	Carmen M. Hernandez, President - Resident Council		Change kitchen cabinets, ceilings Seal, change paint color of the project, children's play area, expand community center, retaining wall behind bldg. G, damaged tank heaters, offices for the resident council and social worker, community center air conditioning, project name in the project entrance, close the corners of buildings (A, B, C, D and E), safety lights behind the buildings, boundary fence from bldg. F to Waste, equipment for resident council office, computer and desk, place metal door to prevent deterioration, another garbage station, roofing second storage office.
La Montaña	Toa Alta			Balcony railings, laundry on first floor (emergency exit), terrazzoon laundries and balconies, air conditioner at the community center, the basketball court roof, install additional door in the resident council office, treatment of ceiling in buildings.
Bella Vista Height	Bayamón	Sonia de Jesús González	Bldg. 07 Apt. 2, Bayamon, PR. (787)554 6629	Closet doors, residential paint, Learning Centers, passive recreational park, kitchen cabinet, leading recreational lighting on both sides of streets.
Plazuela Catalina	Barceloneta	Marilyn Sanchez	Bldg. 104 Apt. 31, Barceloneta PR. (787)846-2125	Build parking, sidewalks for access to the basketball court in a wheelchair.

Vivameri Apartments	Manatí	Janetle Santiago Torres	Bldg. 8 Apt. 816, Manatí, PR. (787) 594-1508	Recrational passive park, a green wall in areas not used for parking and damaging the area. Facilities Administrative Office and community center. A unit converted for use as an office of the council.
Jardines de San Fernando	Toa Alta	Ramona Gutierrez	14 St. # 51 Toa Alta, PR. 00953 (787) 359-9274	The modernization process has taken six years. Request that after completion of the modernization of vacancies being allocated to young mothers living in the project and belonging to different family composition. Evaluate the need to open the administrative office to operate on Saturdays. Problem of stray dogs in the project. Include Learning Center in the modernization. We need speed bumps, as the municipality does not have funds for this.
Los Dominicos	Bayamón	Ivette Morales Huertas	Bldg. B-3 Apt. 60 (10), Bayamón, PR. (787)346-2557	Closet doors, covered basketball court, Residents Council Office, under passive recreational park, under kitchen cabinets, half-dune Construction to prevent ingress of water to the basketball court. Construction of sidewalks around buildings B-1 and B-4, lighting posts near areas of the elderly and buildings.

Villa de Sabana		Karen Díaz	(787)300-9289	Change the color paint of the development. When the housing staff visit the project makes an approach for residents to lead them. Access control at the main gate. The roofs of the units of 2 bedrooms. Roofing the laundries. Leaks. Change to cement fence. Replace glass doors of the units 3 and 4 bedrooms for security doors. Change the kitchen cabinets. Office of Resident Council. Telephone for the Council. Computer with printer for council residents. Air conditioning for community center and Learning Center.
Jardines de Caparra	Bayamón	Glorimar m. Rivera	Bldg. #1- Apt. #9, Bayamón, PR. (787)995-8601	Roofing large basketball court and reshape the small court.
Matienzo Cintrón	Cataño	Carmelo Santana	Bldg. 1 Apt. 10 Cataño, PR. (787)433-0961	Roof leaks and that the police conduct preventive patrols.
Plazuela Catalina	Barceloneta	Marilyn Sanchez	(787) 846-0604/ (787)846-3070 Administrative office	Construction of channels to avoid water. Buildings 101 and 108 are flooded, as the town began filling and cover my drains of the project. We need lighting outside the buildings and electric power poles. The stadium has a roof about 50 feet high when it rains they get wet all the stands. Requested the Closing basketball court and considering the possibility of building a second floor for offices, lounges, where residents can get more benefit from the facilities. Learning Center. Activities for young people over 12 years.

Mattei I Mattei II	Jayuya	Reinaldo Guzmán Ortiz	Road 141, In front to High School Josefina León Zayas, Jayuya PR. 00664 (787)828-2131	Sealing of roof. Replace water heaters. Change showers baths. Emergency lights on stairs. Kitchen Cabinets in all units. Exterior Electronic Library. Replace double doors of the units # 12 - # 30. Emergency lights in stairways of buildings E, D and C. Sealing of roof. cabinets. bathtubs, replacing heaters. Exterior paint for the entire project. replace dumpster. Change closet doors in all units.
Villa España		Carmen H. Ojeda	(787)536-6145	List the number of parking according to the unit. Put a small wall to not park cars in the green areas. Put speed bumps in the 4 blocks of the project.
Jardines de Cupey Bajo	San Juan	Carmen Santiago	Bldg. 13 apt. 146. (787) 962-7830	In the Community Center need chairs, tables, fans or air conditioning and heater. Learning Centers. Area team sport like volleyball ball, basketball, baseball, mesh, sports games, equipment for the gym.
El Dorado	Dorado	Elba Navedo	Bldg. # 12 Apt. # 10 Dorado (787)278-0287	We have no office for the resident council. Lighting in the hallways. Painting. We have problems with electrical appliances.
Catañito Garden		Teresa Angulo	Bldg. 2 Apt. B-8 Carolina PR. (787) 689-4261	Roof leaks. There are animals in some units. Repair of the residential community center for activities and meetings. Parking for the building B, there are many damaged cars. Housekeeper for the elderly. Learning Center. Vacant units offer same-residential.

Catañito Garden	Carolina	Marisela Montañez	Bldg. 1 apt. A-1 Carolina,PR. (787)347-4069	Another door to the Action Center. Emergency door in the back of the balconies. Place floor in the children's play area. Many cases of dermatitis. Parking for the community center and building C. Problems of horses. ticks and odors. List the parking lots. Mapping changes in the residential. Air conditioning in the office of the resident council, internet and phone line.
Juana Matos	Cataño	Yadira Santos	Bldg. 58 apt. 567 Cataño, PR. 00962 (787) 221-5648	Building 79 to repair it make yourselves are vacant 2 years and is abandoned. The Building 80 has not been vacated for remodeling. The internal lighting is poor. No trash booms. Repair the basketball court. Cut grass at the baseball park. Painting buildings. Prune trees. Filtration in the apartments. We have no playground. Enable the community center. Learning Centers. Buildings 50 and 51 are located near the mangroves, causing problems with vermin and mosquitoes. The pipes are damaged and water accumulates in the rear of buildings.

Torres de Francia	Hato Rey	Luz G. Vázquez	2 D Hato Rey, PR. 00917 (787)962-9313	Close gates pedestrian and vehicular access are stealing. Install cameras in asensores and condominiums. Handicapped ramps to access the condominium. Roofing the basketball court. Complete construction of the recreational passive park. Learning Center has no librarian.
Emiliano Pol	San Juan	Juanita Nieves	Apt. 801 San Juan (787)533-6792	Problems with occupation is undesirable persons. Mental health problems, security problems. Security gates are not working. Need the security guard working 24/7. Security cameras. No recreation space for older people. Community center needs repairs.
Emiliano Pol	San Juan	Josefina Santiago	Apt. 516 San Juan 00914	We have no security guard when needed. The window panes are broken. Better security for the building.
Emiliano Pol	San Juan	Luis E. Segarra Reyes	Calle Mayagüez #129 Apt. 1214 Hato rey (787)300-1355	Security problems (people who are not in contract live in the condo). Input gates are broken 2 years, people sleeping in cars, people with mental faculties, administration rules are not followed in the project. There are no materials for the units.

Rafael Martinez Nadal	Guaynabo	Leonilda Sépulveda	D-44, Guaynabo PR. 00966 (787) 539-2383	Electric gate to control access to the project. Pruning Trees, grass and plants grow. Input and broken streets within the project. Learning Centers with computers, internet, visual materials, educational books, tables, chairs, plank. Speed reducers are already approved and have not been installed.
Vista Hermosa I, II and III		Nereida González	787-390-3320	Filtration ceilings, paint, lighting, kitchen cabinets, heaters and double line. Air conditioner to the community center and office of the resident council, pruning trees, telephone for Resident Council Office and roofing basketball court.

PUBLIC HEARING ON THE AGENCY PLAN 2012-2013 COMMENTS OF THE RESIDENTS OF PUBLIC HOUSING MUNICIPALITY: LUQUILLO, MARCH 26, 2012				
Project Name:	Municipality:	Resident Name:	Address and Phone:	Comments:
Cemi II	Luquillo	Enrique Benabe	Cemi II Luquillo, PR (787) 530-4732	The parking should be used for residents of buildings and no for other buildings. The Residents Advisory Board should be chosen by residents as stated in the regulation.
Naguabo Valley	Naguabo	Nayda García	Res. Naguabo Valley Naguabo, PR (787) 874-0386	Play Ground. Emergency exit, building A and B need window of escape in the laundry area. They need a Resident Council ' Office. Expand a Community Center and A/C console for the Community Center.
Torres Del Río	Naguabo	Mayra Díaz Santos	Res. Torres Del Río Naguabo,PR - (787) 874-1922	A Play Ground with swings. A/C consoler for passive play area. Request for a Lerning Center. Replacement all windows and cabinets in the 36 dwellings.
La Ceiba	Ceiba	Mary L. Pérez	Res. La Ceiba Bldg. F-11 Ceiba PR (787) 885-1555/532-5380	Paint all exterior buildings as interior. Filtration on the walls and skylights. Exchange cabinets, heaters and bathtubs. The Court is worn, roofless, also has poor lighting and also does not have a place for sit. Cases of termites in some buildings. Lighting system is poor. The recreational areas of children are not fenced and cars pass daily. Mailboxes have forced locks.

El Cemi II	Luquillo	Roberto Rodríguez	Cemi II Bldg. E Apt. 10 Luquillo, PR (787) 487-6778	Alarming situation in relation to solid waste, there are all kinds of vermin. We have no fumigation services, deposits do not have water service connected. We need a pressure machine. Request access control. We have no grilles on the balconies. Review the residential electrical system. Painting has never been officially because officially painted and when they have been painted with water paint depainting with the sun and rain. Request a generator for the community center in time for hurricanes. Problems with parking, must be allocated and build more. The warehouse, the center and the Office of the Residents Council in the same place. There is space to build these facilities.
Ignacio Morales Dávila	Naguabo	Leslie Rivera	Res. Ignacio Morales Naguabo, PR 00718 Tel. (787) 387-4131	Roof leakage problem. New cabinets. Painting damaged; paint the entire project. Cockroach and insects infestation problem. Hire a fumigation company to do it monthly. The "main holes" clogged often require special equipment to clean the lines. Playground with swing. Place in the Community Center and in the Learning Center an A/C.

Puerto Real	Fajardo	Elizabeth de Jesús	Res. Puerto Real Bldg. 11 Apt. 56 Fajardo, PR - Phone No. (787) 640-5976	Roof leakage problem. A/C for the Office of the Residents Council. Need more fans in the community center or A/C. The Resident Service Office needs an A/C . The Office of Social Worker need privacy. A full time social worker. Buy seats for the community center. What is the status of the Learning Center. Enable a play ground. Garbage problems in some stations. Exterior paint for buildings. Full-time administrator.
Loma Alta	Carolina	Ivonne Calderón Mercado	Res. Loma Alta, Bldg. B Apt. 39 Carolina, PR Phone No. (787) 233-4480	A security gate for entry. Leaks and flooding.
Leopoldo Figueroa	San Juan	Sr. Peña Presidente del Consejo	Res. Leopoldo Figueroa San Juan, PR	New kitchen cabinets. Satellite dish. 2 washers and 3 dryers are useless. Vinyl tile for the apartments. Paint windows, apartments and hallways. External and internal modernization. Permanent bus for transportation to the residents.
Altura de Cupey	San Juan	Seyry Ribot	Res. Altura de Cupey San juan,PR Tel. (787) 226-8584	The buildings 13,15,16,19,21,22,23 24 have problems between floor due to broken pipes. Buildings 1 and 2 take them into account in the second phase. Grill of safety on all the balconies modernization does not included. Build a wall of security in cement.Retaining wall to minimize noise from the road.

Park Court	San Juan	Rubén Martínez	Res. Park Court H-4 San Juan PR Tel. (787) 598-0951	Canalization and drainage because in rainy days enters the water to dwellings. Interested in buying homes. Remodelling of the internal stairs of every apartment. The project remodeling. Bathtubs and kitchen cabinets. Remodelling of recreational areas. Remodelling and roofing of the court. Sources of water, new facilities for the use and enjoyment of the young. Track of jogging. Improve the lighting area of the swings. Eliminate trash can underground or put lock on it ; these are dangerous. Leaks.
Altura de Country Club	San Juan	Gloria Ramos	Res. Country Club Edif. 8-60 San Juan PR Tel. (787) 220-8655	Design and construction a new warehouse and modify the existing in Residents Council Office. Filtration. Paint the exterior buildings. The wiring for the phone lines never install. Paint the windows rabbets. Tarred parking. Roofing the court. Prune trees. Request for trimmer and pressure machine. A/C in the Administrative Office. Grates on the balconies.

Res. San Martín	San Juan	Ruth López Ortiz	Res. San Martín Edif. 22 Apto. 264 San Juan PR Tel(787) 257-3457	Lighted on the Court and in the community are fused. Passive Park needs rubber floor and closed it for safety of children, put banks in the Park. We request for five areas of passive games, a court or half court. Improvements the baseball park.
Res. Covadonga	Trujillo Alto	Julia Gordon	Res. Covbadonga Edif. 12 Apto. 189 Trujillo Alto, PR Tel (787) 297-9735	The units are offered for sale.
Jardines de Sellés	San Juan	Sonhec Rosario Texidor	Res. Jardines de Sellés Edif. 3 Apto. 305 San Juan,PR 00924 Tel (787) 212-1202/753-8339	Park is always wet for drain. The Park always have holes, the stands are always wet. Request for roofing court and it has problem of pigeons. It needs bleachers and also has problem for filtration. Enable passive recreational area. The project has generally leaks, the drains are poorly made and the lighting is scarce. Enable recreational areas.
Res. Covadonga	Trujillo Alto	Carmen O. Rosado	Res. Covadonga Edif. 6 Apto. 95 Trujillo Alto, PR 00976 Tel (787) 423-1541	Sale the units. Keep the project with clean surroundings, painted buildings.
Res. Covadonga	Trujillo Alto	Mercedes F. Acevedo	Res. Covadonga Trujillo Alto, PR 00976 Tel (787) 760-5547	The residential security. Help the youth for studies. Safe recreation for children and to the golden age. Priority to wastewater and leaks that modernize the damaged areas

los Mirtos	Carolina	Roxanna Pizarro Pagán	Res. Los Mirtos Edif. 15 Apt. 236 Carolina PR	Stagnate water. The lights of the buildings 10, 11 and 12. Post in the area of the indoor court and others areas. Swings in the part of back of building 14. Ownerless animals. In the Administrative Office they don't have telephone line or internet also and Learning Center. There is no play area for children. The roads have craters. In the parking lot scrap cars.
Antigua Vía	San Juan	Marta L. Vargas	Res. Antigua Vía Bloque #3 C-8 San Juan PR 00926 Tel (939) 350-9585	Filtration problems. Asking for help to purchase the remaining 17 units or relocate people who do not qualify. Landslide between blocks 10 and 18. We request the closure the "bosquesito" and "parquesito" area to prevent crime.
Roberto Clemente	Carolina	Carmen Estrada	Res. Roberto Clemente Carolina,PR Tel (787) 276-0845	Change color paint the project. A/C in the Community Centre.
Los Rosales	Trujillo Alto	Nelida Fernández	Res. Los Rosales Edif. 6 Apto. 62 Trujillo Alto, PR Tel. (787) 407-7347	Coordinate with municipal or State Police to carry out preventive rounds of day and night. We ask for speed reducer on the main road of the project.

El Prado	San Juan	Carmen Berrios Osorio	Res. El Prado San Juan, PR Tel (787) 564-0014	Recreational area for children. The basketball court under roof is in poor condition, full of shots, pigeons and the floor is cracked and with holes. We request 3 new play ground, one in the area of the basketball court that is saturated with water, the second behind the building, 10 and 11, which it is broken and the third front building 44 and 45 this need rubber area because is situated in a pedregal. Problems of filtering between floor and walls. Wastewater mainly in 504 units covered. When it rains is flooded the complex. Painting abroad.

Carolina Housing	Carolina	Maribel Torres Vázquez	Res. Carolina Housing Edif. 2 Apto. 8 Carolina PR	Change the current mixer in the showers by mixers Delta system. Prune trees that are sick that clog the sidewalks. Hire company of fumigation, renewal of traps for mice. Repair gate of adjoining buildings 7 and 8. Reducing speed to the entrance of the parking buildings 3,4,5,6,7 and 8. "Kioskos" that promised by Hernández Vivoni, Secretary. Parking for the Administration Office. Change paint color of project. Photocopier for the Administrative and the Residents Council Office. Change of kitchen cabinets. Filtration in the majority of the apartments. Check roof treatment. Average cane in the area of the court for wastepipe of square against the 5 buildings and 6 and fix which is in buildings 7 and 8. Mailboxes. Build half cane in the area of the court under roof. Signage of the parking lots. Post in the parking buildings area.
Res Covadonga	Trujillo Alto	Marta lópez	Res. Covadonga Trujillo Alto, PR Tel. (787) 692-4699	Leaks and wastewater. Apt. 307, 349, 351, 352, 417, 421 and 423. Overflow of sewage in the parking lot of the Bldg. 31

PUBLIC HEARING ON THE AGENCY PLAN 2012-2013
COMMENTS OF THE RESIDENTS OF PUBLIC HOUSING
MUNICIPALITY: ARROYO, MARCH 27, 2012

Project Name:	Municipality:	Resident Name:	Address and Phone:	Comments:
Dr. Manuel de la Pila Iglesia 1-8	Ponce	Olga Ozores Cruz	(787)709-1213	Playground (33-34). Reviewing the requirements of Selection and Employment allocated housing people with mental health problems without a tutor. Evaluate assigned housing to single people over a room. In block 6 the garbage station too high for the elderly. Expand the steps. Termite problem in the apartments.
Ponce Housing	Ponce	Alexander Fortuño	Rio Chiquito, Ponce PR 00730 (787) 840-5558, (787)963-5512	Paint the entire project. Recreational area for children. Gates Building first floors. Controlled access gates. Basketball court roof.
Lirios del Sur	Ponce	Carmen Rodríguez	(787) 964-7013	The stairs did not pass inspection and not delivered apartments. Boundary fence with the other project and complete make high cement.
Pedro j. Rosaly	Ponce	José Laspina Acosta	(787)984-4084	Modenization request. Recreative area. The basketball court does not have the necessary measures and to be built in the old building of regional offices is abandoned. Filtration problems. They have never had terrazzo. Lighting problem in the project. The cameras placed in the project are not working.
José Gautier Benitez	Caguas		(787)746-0709/(787)743-3117	Why cut the budget to modernize.
Dr. José N. Gándara	Ponce	Miriam Clavell Santos	(787) 842-5167	Request Modernization project. Filtration problems in floors, ceilings, walls and water flows through the wires of electricity when it rains. Sidewalks and streets need paving. Outdoor lighting. Sox rods obsolete. Boundary fence to be built in cement. Kitchen cabinets in poor condition. No hot water line or the electrical system. Pipe and sink health deteriorated. Overflow of sewage into the apartments. Lighting on the stairs. Voltage Problems. Vinyl change the tiles by terrazzo. Make hole in the walls to install air conditioning.

Vista Alegre	Aguas Buenas	Myrna L. Ayala Diaz	Bldg. 3 Apt. 33 Aguas Buenas, PR. (787) 919-5469	Roof repair and the field for activities. Build canteen on the basketball court. Playground for children. Learning Center. Help with the lighting problem.
Dr. Pila Iglesia	Ponce	Miguel A. Escobar Rivera	block 17- apt. #283 Ponce , PR	Helping the disabled, termite problem in units and the administration does not help or take a long.
Dr. Pila Iglesia	Ponce	Evelyn Gracias Vega	block 15- apt. #224 Ponce , PR 00716	Installation of railings at the entrance. Help with painting disabled residents of the units.
Dr. Pila Iglesia	Ponce	Iván González	block 16, apt.260 Ponce	Why the resident must pay for a kitchen cabinet, when burned by a short circuit of the stove, the resident is not at fault. Pay the rent with the little income I receive from Social Security.
Perla de Bucaná	Ponce	Miriam Vera Pérez	B.17 839 Ponce PR, 00728 (787) 812-2760/989-8306	We deliver photos last year and no received response to our comments. The streets are flooded in the Project. Division fence in the project. Roofing pitch. Painting for the apartments. Leaking roofs. Expand administrative office.
Pales Matos	Guayama	Evelyn Ortiz	(787)341-6627	You are the best Public Housing administrator that we have, their work has value and we are grateful. Thanks to you and your staff.
Dr. José N. Gándara	Ponce	Maria Magdalena Rios	BK. 12 # 206 Ponce, PR 00717 (787) 249-8722/ 842-5167 (Administrative Office).	Requested full modernization project. Otherwise: leaks problems ceilings, walls and floor. Lighting. Hot water line. Pipe and sink in poor sanitary conditions.
Aristides Chavier	Ponce	Luis Maldonado Torres	Bldg. 44 Apt. 417 Ponce, PR 00717	Baseball park is flooded and has no restrooms. Fence is not safe for residents. Roof of the basketball court is leaking and floods. Kitchen Cabinets have termites. Electrical problems in the kitchen. Increase lighting AEE.
Gandara	Ponce	Miriam Clanell	Bldg. 4 # 58 Ponce, PR (787) 596-2974	We ask for the modernization of the project. Otherwise we need to change the terrazzo floor. Kitchen cabinets. Sanitary pipes are always covered.
Canas Housing	Ponce	Rosa M. Colón	Cedro St. # 24 Ponce, PR/ Salazar Sabio St. #1673, Ponce 00717-1839 (787) 445-7282	Interested in selling them the units. Have the money for closing costs.

Bonneville Heights	Caguas	Carmen Acosta		Request to approve the budget 2012-2013. Participation in the plan since start. Guidance on the procedure to elect the two residents who belong to the governing board and how long are elected. Improve the inspection system of units to complete the modernization. We have no information regarding the status of family self sufficiency plan program of the Sales Program. In addition, we request uniformity in the sales program to select or admit new residents. Boards requesting participation in the selection of new residents. On top of rent and taxes for their own home communities, should review and assigned according to the economic condition of municipalities. Most of the residents companies are employed to carry food self-sufficiency. Request we provide an incubation center aimed at the preparation of food and thus to have permits to operate. For business development program is required to include in its PRPHA policy hire residents companies. We support buying or renting a space for residents to start their business. Recommend that this be for a period of time. For example 18 months while people can self-suficiency. Evaluate the transfer for security between projects, to select the new families we recommend that evaluates the social behavior of the family and its neighbors made interviews and/or family as before. The family problems with multiple, if the daughter who has a child ask you housing having it out of the family composition, go for mandatory change but if the daughter does not have apartment will do. Request to amend the regulation.

Bonneville Heights (continuation of the comments)	Caguas	Carmen Acosta		We recommend card negative income only for utilities. We recommend strengthening program housekeeper, to promote assisted living and disabled elderly not fend for themselves. Help in the search of documents for review to the elderly and that they reduce the percentage of rent payment. We need to strengthen the educational area and provide alternatives to young people to complete their high school. Locate child care centers for the parents can be overcome. We are concerned about the services contracted by the PRPHA. For example: INSEC in accordance with the "Instituto de Banca" that offered some occupational and technical trainings since February 2009. Currently there are 40 residents who completed the courses and can not work because they haven't a diploma, for no pay and are sending collection agencies to residents. A past year the administrator agent made a request to the resident services office and had no response. What we do with the residents, as the agency will help them.
Antulio López	Juncos			We ask that allocations to the Learning Centers to open the facilities after hours. On the problem of mental health Resident Services Office is not enough, we suggest support groups, psychologists and other professionals conduct may be involved. Increase preventive patrols of the police in the project.
Brisas del Turabo				The project consists of two: Brisas del Turabo I and II. We wonder whether to consider it separately for the modernization do not run one without modernization.
El Taino				Modernization Status.
Brisas del Mar				Filtration problems and water ponding floods the project. Waterproofing of roofs. Building drain. Sidewalk repair, kitchen cabinets, remodeled bathrooms and termite fumigation.

Liborio Ortiz	Aibonito			Drainage of roofs. Lines to the heaters. Change kitchen cabinets. Closet doors. Repair of sidewalks. Exterior paint. Repair garbage station. Fixing fences, putting up and serpentine. Lighting for the entire project. Leaking roofs. Mesh basketball court. Repair baseball park.
Isidro Cora	Arroyo			Waterproofing of roofs. Exterior paint. Remove or seal boxes. Drain fields. Paving of streets. Termite extermination. Barriers to green area. Installation of serpentine. Learning Center.
Bonneville Heights	Caguas			Modernization. Erosion of land. Repair of sidewalks. Exterior paint. Asphalt for the streets. Leaks. Drainage and waterproofing. Replacing kitchen cabinets. Modernize restrooms. Closet doors. Grills on balconies.
El Mirador Aprtment	Caguas			Waterproofing of roofs. Exterior paint. Roofing the courts. Kitchen Cabinets. Closet doors. Remodeling restrooms. Change closet doors.
Ext. La Granja	Caguas			Units are for sale. Request ceiling treatment, exterior paint, closet doors, kitchen cabinets, access control and half-round building in Palacio Street.
Juan jiménez Garcia	Caguas			Sealing roofs, installing line heaters, kitchen cabinets, twine clotheslines, more booms, street paving, sidewalk repair, construction cement fence, lighting for the entire project, to close the basketball court and change the bulbs.
Jardines de San Carlos	Caguas			Sealing roofs, installing line heaters, kitchen cabinets, exterior paint, restrooms, closet doors and shingles, interior and exterior doors, reinstall gate and modernize the court.
Raúl Castellón	Caguas			Lines heaters, laundry and under balconies, closet doors and shingles, sealing roof and exterior paint.

Brisas del turabo I y II	Caguas			We want a simultaneous modernization, stormwater system collapse, roof leak, cabinets, closet doors and shelves, bathrooms need modernizing, more light drainage problem, the problem of pigeons on the field, close it for safety, construction of toilets in court, more garbage stations and street paving sidewalk repair.
Villas del Rey	Caguas			Increased lighting, exterior paint, kitchen cabinets, but booms, mesh for pigeons, security issues, offer programs of interest to teens, utility debts and learning center.
Alturas de montellano	Cayey			Kitchen cabinets, shower mixer and sealed roof.
Jardines de Cidra	Cidra			Place cement on the back of the buildings, kitchen cabinets, replace windows, install closet doors, stairs and handrail repair, improve access to court and basketball court mesh.
Cidra Housing	Cidra			Continue to sell the units.
Fernando Calimano	Guayama			Paint the entire project, leaks, kitchen cabinets, door laundry racks, heaters, lighting, sidewalk repair, expand the storage, modernize administrative office, mesh basketball and learning center.
Luis Pales Matos	Guayama			Leaks, installing water heaters, close pitch, building steps and fountain, painting buildings, putting numbers to parking, security cameras and increased surveillance.
Jardines de Guaraní	Guayama			Increased lighting, kitchen cabinets, mesh basketball court, grills for safety of children, paving streets, speed bumps, emergency lights on the stairs, remodeling bathrooms, closet doors, replace fence abutting concrete and passive area.
Valle de Guayama	Guayama			Increased lighting, heater, kitchen cabinets, mesh basketball court, remodeling restrooms and recreative passive area.
Luis del C. Echevarria	Gurabo			Sealed roof, restroom remodeling, kitchen cabinets, concrete perimeter fence, line heaters, increased exterior lighting, drainage behind buildings 1,2,3,4,5 and the community center.

Padre Rivera	Humacao			Sealing of roof, improvements to health infrastructure, railings for balconies on the second floor, upgraded 504 units (Phase 1) lacks food storage closet, building extension, ramp for disabled persons in the community center, basketball court, street paving and repair sidewalks. Mesh basketball court and preventive police surveillance.
Pedro J. Palou	Humacao			Exterior paint, expanded office and storage management, enhanced illumination, repair concrete fence around the project, sealing roof, kitchen cabinets, repair of laundry and enforcement 504, repair of sidewalks, street paving, learning center, recrative passive park and more attention to safety.
Antulio López	Juncos			Modernization is requested, buildings cracked and leaking electrical system problems, mold problems by moisture, yielding ground, kitchen cabinets, fix toilets, put handrails in buildings, repair of sidewalks, paving parking lots, outdoor lighting and more exterior paint.
Narciso Varona	Juncos			Include in modernizing the bleachers, roof and restrooms for the basketball court. Improve the system of inspection at the delivery units.
Colinas de Magnolia	Juncos			Improve the system of inspection and supervision on upgrades. There are many construction defects, leakage of roofs and we have to paint the projects.
La Rivera	Las Piedras			Project modernization request. Funds for exterior painting, paving parking lots, sidewalks repair, repair of sewer system, expand office manager, learning center, office and warehouse worker. In addition, conditioning restrooms of administrative office, to enable the council office, the units need to meet 504 gabinetes kitchen, electrical system problems and lines for water heaters.
Jardines de Yudelly	Las Piedras			Exterior paint, leaks, passive park and pipe in Building C.

Ext. Jardines de Yudelly	Las Piedras			Exterior paint, kitchen cabinets, ceiling treatment, remodeled bathrooms, bleacher of the basketball court, recreative passive area, water on parking lane 5 and 6.
Villas del Caribe	Patillas			Doors of kitchen cabinets, termite treatment, improve sewer system, remodel the learning center, roof and paint the basketball court and access control system.
Villa Real	Patillas			Interior and exterior doors, windows, closet doors, kitchen cabinets, ceiling treatment, installing speed bumps, roof and restroom to the basketball court, expanding the community center and recreative passive areas.
Brisas del Mar	Salina			Exterior painting, repair sidewalks, stamped ceiling, kitchen cabinets, tile in bathrooms, interior and exterior doors, water heaters, closet doors, drainage in buildings, windows, cords, garbage station and controlling termites.
El Taino				Status of modernization. Asphalt parking area, sidewalk repair, roof sealing, interior and exterior painting, change windows, remodeling restrooms, closet doors, kitchen cabinets, interior and exterior doors and water heaters.
Pedro M. Descártes	Santa Isabel			Exterior paint, lighting, sealed roof, kitchen cabinets, restroom remodeling, water heaters, level plot, list and assigned parking spaces per apartment, building fence in Head Start and roofing the basketball court.
Rincon Taíno	Santa Isabel			Kitchen cabinets, water heaters, exterior and interior paint, enhanced lighting, office asking for advice from residents, and increase learning center for handicapped ramps.
Estancia de Santa Isabel	Santa Isabel			Exterior Painting

Reparto Horizonrte	Yabucoa			The units are for sale. Need paving of streets, repair sidewalks, improvement areas, fence in the area of administration, treatment for leaks, exterior doors, gabientes kitchen, bathroom remodel, expand initiative center, complete garbage stations, expand storage areas, roof in laundry and closet doors.
Santa Elena	Yabucoa			The units are for sale 3 years ago and the proposal is five years. The units must meet to be finance. They need soil study area near the ravine, sealing roofs, gutters pipeline, installation of terrazzo in marquee, open pedestrian access gate to the street gate at the community center, kitchen cabinets, replacement of bathtubs, exterior paint and interior and improvements to housing 504.
Victor Berríos	Yabucoa			In the perimeter fence, passive park, improvements to the basketball court, change sink in the apartment, request installation security cameras and gates on stairs, sealing roofs, exterior paint, garbage stations, street paving, sidewalk repair , exterior lighting, drainage, termite extermination, control storm drainage, water heaters and pipe drains in the area of the basketball court.

Analysis and decisions on the comments of the Residents Councils

The Puerto Rico Public Housing Administration (PRPHA) Annual and Five Year Plan represents the work performed with the Staff, Resident Councils, Management Agents, among others resources.

In the process of developing this plan were evaluated the comments and recommendations received from the Resident Councils in the workshops which were held in the Municipalities of Guaynabo and Mayagüez. In addition, public hearings were held on the following dates: March 21, 2012 in the Municipality of San Sebastián, March 23, 2012 in the Municipality of Toa Alta, March 26, 2012 in the Municipality of Luquillo and March 27, 2012 in the Municipality of Arroyo.

In general, the comments received from residents revolved around issues that are resolved with extraordinary maintenance projects. The PRPHA considering favorable these requests, he worked a plan that distributes the allocation of funds for projects that need improvements. In Attachment 9 is the distribution of projects with the amount of funds allocated for extraordinary maintenance. It also includes the distribution of projects programmed in the Five Year Plan for Modernization.

Some of the comments received by the residents are related to an increase in the recreational activities for children and youth, activities for social and economic development, increase educational programs, prevention and job training. It should be noted that the PRPHA included a table with the community services, self-sufficiency and prevention programs that are offered to residents of public housing (See page 13 of the template). In addition, public housing projects will have to "Learning Centers" that will include computers with Internet, internal e-services and study area, so that they are assisted by advanced technology and contributing to the development of public housing residents in education and employment.

For the Security Area requested the development of strategies to reduce criminal activity in public housing projects. The PRPHA includes security measures and crime prevention to be implemented. One of the strategies is the Electronic Monitoring System. We evaluated the inventory of stored electronic equipment and recommended for use as spare parts of the systems installed in Phase I and II. He recommended installing a security system in the four residential belonging to Phase III with updated technology exclusively. It is conducting a study of the safety systems activated lines to implement appropriate solutions and enable a whole system. It is considering conducting a study of the safety systems in those residential areas where they were installed to determine current status and possible solutions to restore services.

We must emphasize that we work in collaboration with government agencies, private companies and nonprofit organizations to provide needed services for our public housing residents and contribute to healthy living.